

INTELICHART REAL WORLD TESTING RESULTS 2023



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BACKGROUND



This document contains a report of the process used to conduct the 2023 annual Real World Testing Results for ONC Certification. The results in this document were captured for the purpose of compliance with the criteria defined in the test plan.

GENERAL INFORMATION



Plan Report ID Number	For ONC-Authorized Certification Body use only
Developer Name	InteliChart LLC
Product Name (s)	InteliChart Patient Portal InteliChart on FHIR
Version Number(s)	3.5 1.0
Certified Health IT Product List (CHLP) Product Number(s)	15.04.04.1722.Inte.35.00.1.170921
Developer Real World Testing Plan Page URL	https://www.intelichart.com/meaningful-use-requirements

CHANGES TO ORIGINAL PLAN



InteliChart had no deviations or changes to the elements of our approach for Real World Testing from the submitted Real World Plan approved for the November 2023 quarter.

Summary of Change [Summarize each element that changed between the plan and actual execution of Real-World Testing].	Reason [Describe the reason this change occurred].	Impact [Describe what impact this change had on the execution of your Real Testing activities].
No new adopted standards	Not Applicable	Not Applicable

WITHDRAWN PRODUCTS



InteliChart had no withdrawn products within the past year that were previously included for Real World Testing Plan that is applicable to this document previously submitted and approved within the specified time of November 2023.

Product Name(s):	Not Applicable
Version Number(s):	Not Applicable
CHPL Product Number(s):	Not Applicable
Date(s) Withdrawn:	Not Applicable
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the	Not Applicable

results report].

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Provided below is a summary of the Real World Testing methods deployed to demonstrate real-world interoperability, including challenges or lessons learned from the chosen approach.

Summarized are how the results in this report demonstrated real-world interoperability.

No non-conformities were discovered and reported to the ONC-ACB during testing. The chart below outlined these incidences and how they were addressed.

Note: A single Real World Testing results report may address multiple products and certification criteria for multiple care settings.

Testing scenarios included the use of synthetic data using a production account for testing harness.

The account(s) and methods were also utilized during 2023 quarter test results.

EnterpriseName	PracticeCount	LocationCount	CcdaViewsByPatientLastMonth	CcdaDownloadsByPatientLastMonth	CcdaTransmitsByPatientLastMonth	CcdaTransmitsByStaffLastMonth	CcdaViewsByPatientTotal	CcdaDownloadsByPatientTotal	CcdaTransmitsByPatientTotal	Care Setting
St BernaXXXXXXXX	10	58	1,224	174	5	0	80,398	6,326	450	Hospital
Carolina NeuXXXX	1	17	453	68	18	0	13,449	1,356	369	Neurosurgeon
Pediatric PXXXXXX	1	6	91	11	8	0	1,444	175	141	Pediatric
Concord XXXXXXXX	1	10	860	78	8	0	22,298	1,629	192	Orthopedic
Harvey XXXXXXXXX	1	1	71	10	5	0	1,311	278	117	Pediatric
Eye XXXXXXXXXXXXX	1	0	30	0	0	0	15,467	897	56	Ophthalmologist

Metrics and Outcomes



In compliance with ONC-ACB the following three modules met the applicable certification criteria:

1. **170.315(e)(1) View, Download and Transmit to a third party**

- a.) Section/module was identified by the ONC-ACB as *Patient Engagement*.
- b.) Denoted as Applicable Real World Testing Certification Criteria

Acceptance Criteria:

- 1.1 Submitted view, download, and transmit request utilizing production testing data (referencing Real World Testing Results Report Special Scenarios specifically products with non-deployed capabilities or low adoption of capabilities).
- 1.2 Expected outcomes included data was viewable in a human-readable format, unencrypted with no timeouts on the EHI side (no errors returned).
- 1.3 Conformance was performed monthly with no verifiable failures

- 1.4 C-CDA Companion Guide Updates testing methodologies
- 1.5 USCDI Updates testing methodologies utilized as documented

2. **170.315(g)(7) Application Access- Patient Selection**

- a.) Section/module was identified by the ONC-ACB as *Application Programming Interfaces*.
- b.) Denoted as Applicable Real World Testing Certification Criteria.

3. **170.315(g)(9) Application Access – All Data Request**

- a.) Section/module was identified by the ONC-ACB as *Application Programming Interfaces*.
- b.) Denoted as Applicable Real World Testing Certification Criteria.
- c.) USCDI Updates testing methodologies utilized as documented

All required and voluntary standards updates have been addressed in the Real World Testing plan. InteliChart's Real World Testing Plans include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made.

STANDARDS UPDATES (SVAP AND USCDI)

Yes, I had products certified with voluntary SVAP or USCDI standards.

No, none of my products included these voluntary standards.

Standard (and version)	All standards are in alignment with 2015 versions
Updated certification criteria and associated product	No new adopted standards
CHPL Product Number	No new adopted standards
Conformance Measure	No new adopted standards

Care Setting(s)



Routine maintenance of certification requirements specify that Certified Health IT Developers must develop a plan and submit a results report for applicable ONC certification criteria on an annual cycle for each of the setting types marketed.

InteliChart's Real World Testing where applicable were conducted within each of the clinical setting typed specified below. There were no changes to our care settings evaluated as documented in our 2023 Real World Test Plan for Care Settings.

RELIED UPON SOFTWARE

IT Products



Relied upon software is InteliChart on FHIR.v1.0.

Metrics and Outcomes



Health IT developers documented in detail outcomes from their testing that successfully demonstrated that the certified health IT:

1. Compliant with the certification criteria, included the required technical standards and vocabulary code sets.
2. Exchanged electronic health information (EHI) in the care and practice settings for which it is marketed for use; and/or
3. Ensured that Electronic Health Information was received by and used in the certified health IT. (*Reference 85 FR25766*)

Health IT developers documented in detail outcomes that did not result from their measurement approach that better described efforts.

Within this section, our health IT developers described how the specific data collected from their Real World Testing measures to demonstrate their results. Where possible, context was provided to elaborate on the measures and results to understand the number of sites/users/transactions evaluated for the specified measures (i.e., the denominator for comparison to the reported results).

If applicable, any Relied Upon Software that was used to meet a criterion's requirements was included in this section.

1. Patient Engagement **170.315(e)(1) View, Download and Transmit to a third party**
 - a. Pediatric, Orthopedic, Neurosurgery, Ophthalmology and Hospital
 - I. EHI shared through Patient Portal for viewing, downloading and transmissions.

2. Application Programming Interfaces (API) **170.315(g)(7) Application Access- Patient Selection**
 - a. Low Adaption of Capabilities

3. Application Programming Interfaces (API) **170.315(g)(9) All Data Request**
 - a. Low Adaption of Capabilities

Measurement/Metric	Associated Criterion	Relied Upon Software (If applicable)	Outcomes
1. EHI shared through Patient Portal for viewing, downloading and transmissions	CDA View CDA Download CDA Transmission	Not Applicable	Referenced in Summary of Testing Methods and Findings
2. Special Scenario	Application Access Patient Selection	Not Applicable	Referenced in Summary of Testing Methods and Findings
3. Special Scenario	Application Access Data Category Request	Not Applicable	Referenced in Summary of Testing Methods and Findings
4. <i>Special Scenario</i>	<i>Application Access All Data Request</i>	<i>InteliChart on FHIR v1.0</i>	<i>Referenced in Summary of Testing Methods and Findings</i>

ATTESTATION



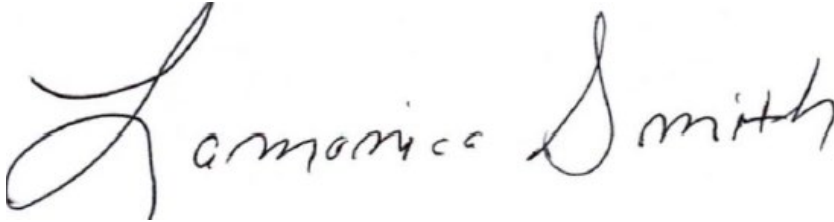
This Real World Testing result is complete with all required elements, including measures that addressed all certification criteria and care settings. All information in this plan is up to date and fully addressed the health IT developer's Real World Testing requirements.

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Date: 01/17/2024