

# Virtual Care, Fully Integrated to Provider Workflows



Patient eHealth

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# End-to-End Virtual Care

Patient eHealth gives your practice end-to-end virtual care that emulates a digital version of your physical practice. With full integration to your practice management system and EHR, staff and provider workflows are kept consistent with your current operations.

Providers and staff will appreciate not having to leave their current systems or workflows, while your patients will love the convenience and consumer-friendly simplicity of our Patient eHealth solution.

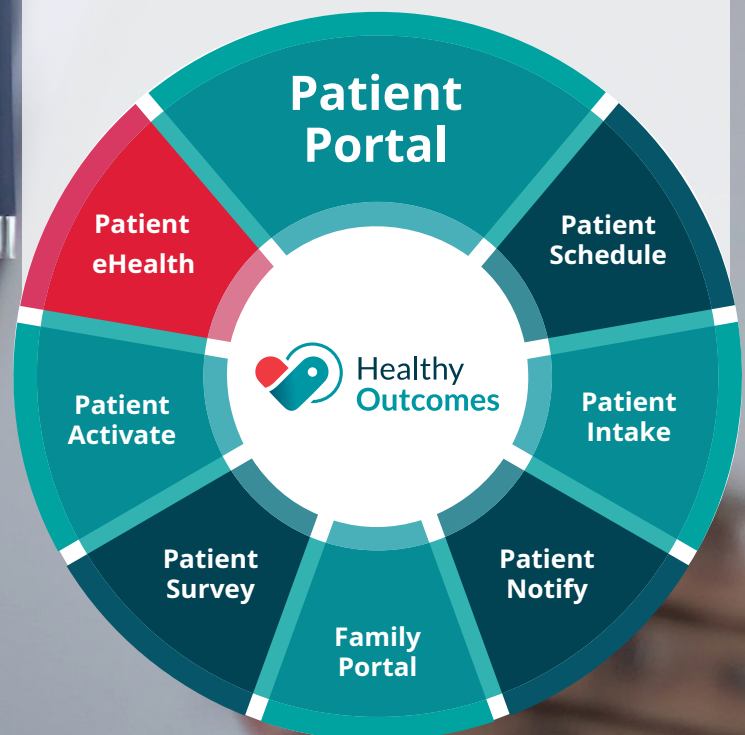


**Healthy Outcomes**<sup>®</sup>

Platform for Patient Engagement

## Orchestrated Engagement

The solutions on our Healthy Outcomes platform work in unison to orchestrate a holistic approach to engagement that results in a healthier, happier patient.



# Why Patient eHealth?

## Maintain Existing Workflows

Telehealth shouldn't burden staff or providers – we ensure that your current workflows are maintained or enhanced. Staff schedule e-visit patients as they do for in-office patients and providers are able to document as they're accustomed to in their EHR.

## Convenient Virtual Waiting Rooms

Virtual waiting rooms deliver pre-visit information to providers, such as how long each patient has been waiting and the reason for the patient's visit. Reporting analytics allow you to evaluate patient wait times, e-visit durations, and patient satisfaction levels.

## Exceptional Patient Experience

Patient eHealth delivers a superior experience for healthcare consumers and patients. Ease of use is paramount, and patients of all ages find eHealth intuitive and simple to use. There are no app downloads required and e-visits can start through text link, email or through their patient portal.

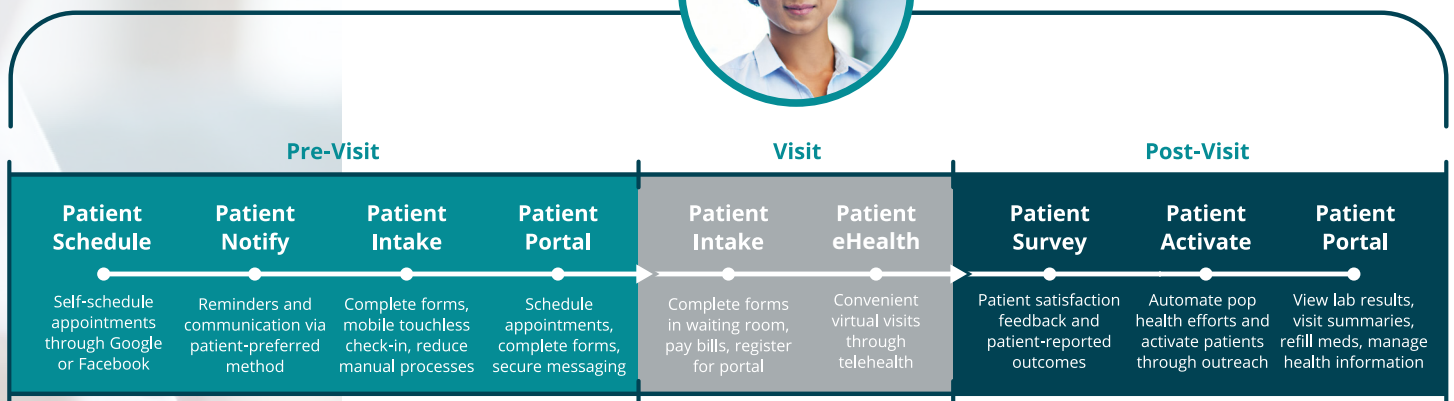
## Maximize Patient Engagement

Patient eHealth works seamlessly with all solutions on the Healthy Outcomes patient engagement platform. Now patients can self-schedule online and automatically receive digital forms specific for their appointment type, convenient reminders with a link to start the visit, and post-visit surveys and patient-reported outcomes.

## Patient Convenience and Satisfaction

Attract new patients and satisfy your existing patients by delivering convenient access to your care. Patients can schedule online through your website, Facebook, or Google listings and easily see visit types available for virtual sessions. Patient eHealth meets the high demands of today's healthcare consumers.

## The Patient Journey



Each Healthy Outcomes solution establishes a touchpoint in the patient journey before, during and after the provider visit.

# What Patients and Providers Say

Not having to download an app for my telehealth appointment was one less thing I had to bother with.

Scheduling my virtual appointment through Facebook was about as convenient as it gets!

I was impressed that all I had to do was click a link and I was automatically placed in the virtual waiting room and my appointment started when it was my turn.

Being able to have a telehealth appointment with my doctor while I stay safely at home is a big relief to me.



Having a fully integrated virtual visit solution streamlines all our workflows, increasing efficiency and boosting staff and patient satisfaction.

The virtual waiting room lets us see what patient is up next, the reason for their visit and gives us access to their chart so we can easily document.

Telehealth gives our patients an alternative to coming to the office and helps accommodate patients with mobility or transportation issues.

Our patients like that their virtual care experience is delivered within the same platform as the other engagement solutions they're used to.