

Modernize Reminders and Patient Outreach



Patient Notify



Healthy
Outcomes®

Platform for Patient Engagement

Automate Patient Communication and Reminders

Maximize your staff proficiency and increase practice revenues by automating appointment reminders. Patients welcome the modern experience Patient Notify provides and your staff can eliminate manual appointment reminder calls.

As a part of our Healthy Outcomes patient engagement platform, Patient Notify delivers a smart, convenient experience for your patients and a more successful patient engagement approach for your practice.

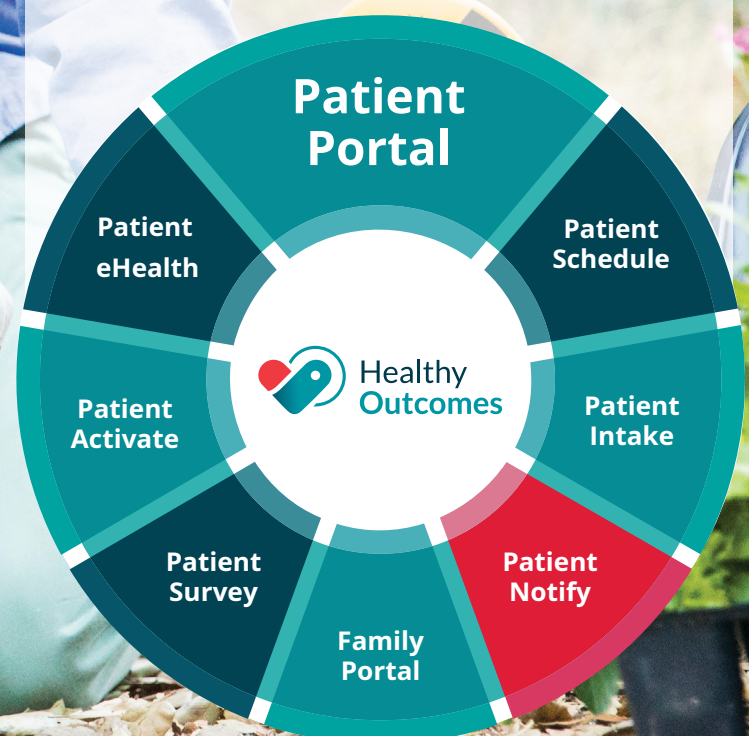


Healthy Outcomes[®]

Platform for Patient Engagement

Orchestrated Engagement

The solutions on our Healthy Outcomes platform work in unison to orchestrate a holistic approach to engagement that results in a healthier, happier patient.



Why Patient Notify?

Automated Appointment Reminders

End the frustration and cost of missed appointments by automating patient communications. Based on real-time data, we deliver appointment reminders and appointment confirmations to your patients via their chosen method of phone, text, or email.

Patient Experience Continuity

Patients receive an appointment reminder via call, text, or email and can also see the reminder in their patient portal. If they do not confirm the appointment through call, text, or email, they can do so from their patient portal.

Patient Engagement Workflows

Patients receive automated appointment reminders and after confirming their appointment, they receive the appropriate pre-visit forms to fill out electronically. Upon completion of their electronic forms, they can be prompted to make an appropriate payment.

Optimize Appointment Availability

Significantly reduce patient no-shows and maximize your providers' schedules by giving ample time for patients to confirm their appointment. Patients can electronically confirm their appointment, allowing cancelled and rescheduled visits to be quickly filled.

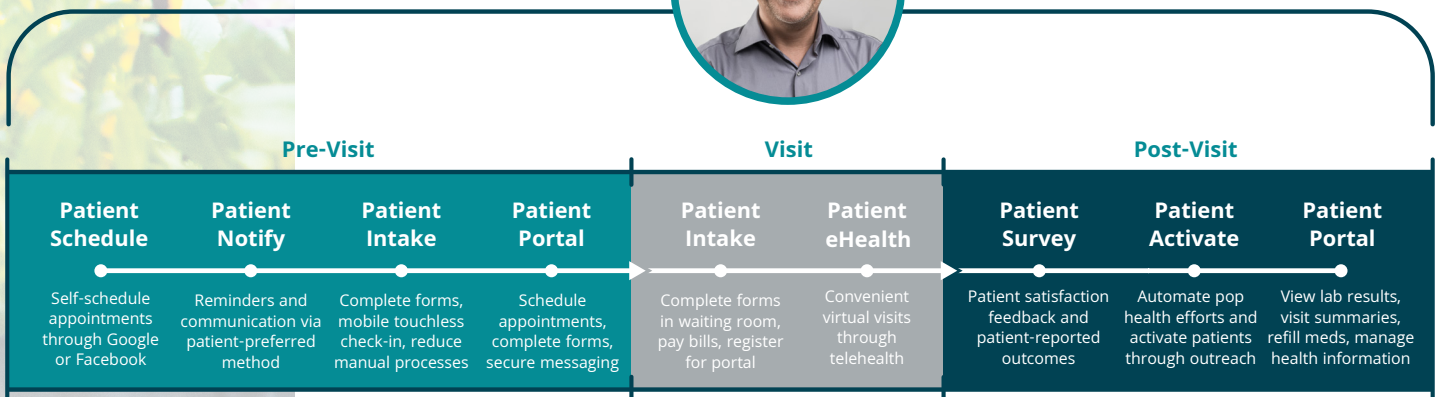
Patient Balance Notifications

Automate your patient payment and collections processes by delivering bill-pay reminders. Patients are prompted to make a payment on outstanding patient balances and guided through your online bill-pay process.

Flexible and Affordable Solution

We offer several models to meet your organization's needs and budget. Whether you'd like a model by physician, practice, or enterprise, we've got you covered.

The Patient Journey



Each Healthy Outcomes solution establishes a touchpoint in the patient journey before, during and after the provider visit.

What Patients and Providers Say

With my busy life, getting both e-mail and text reminders about my appointment keeps me on track.

I had to cancel my appointment, but it was easy to reschedule right from my phone.

It was convenient to pay my bill by clicking a link in the same text that reminded me about my balance.

I was pleased to receive a notification about my provider's newest location that's opening even closer to my home.



We're seeing a steady decrease in appointment no-shows with our automated reminders.

Our practice is more efficient and staff is happier now that they don't have to make reminder phone calls.

It's super convenient how our patient appointment confirmations automatically update our practice's scheduling system.

The schedule is consistently full because when a patient cancels an appointment, we can fill it immediately.