

# Streamlined, Digitized Patient Intake



## Patient Intake

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Healthy  
Outcomes®

Platform for Patient Engagement



# The Patient Intake Process, Simplified

Give patients the convenience to safely check-in for their visit from their home, the parking lot, or your waiting room.

Digital forms simplify staff efforts to prepare for patient visits, while eliminating the need to re-enter patient data or scan in patient documents. Our Patient Intake allows you to streamline patient processing workflows and say goodbye to the headaches of paper forms forever.

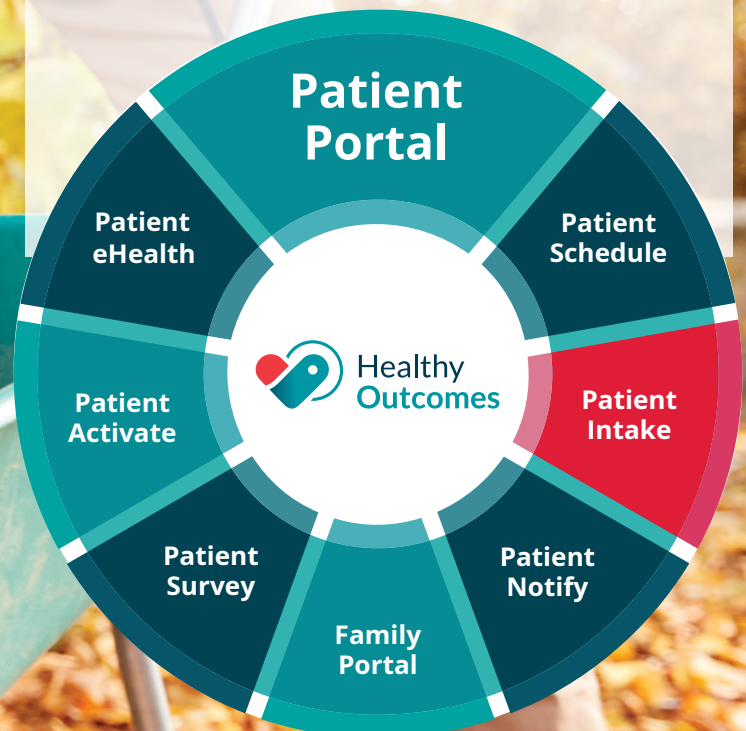


**Healthy Outcomes**<sup>®</sup>

Platform for Patient Engagement

## Orchestrated Engagement

The solutions on our Healthy Outcomes platform work in unison to orchestrate a holistic approach to engagement that results in a healthier, happier patient.





# Why Patient Intake?

## Patient Intake Workflows

Your patient forms are always ready without pre-visit prep from staff members. Intake forms can be setup to automate based on specific appointment types, providers, payer types, or procedures. Best of all, patients can complete them prior to their visit or on a tablet in your waiting room.

## Safe Contactless Check-In

COVID-19 has compelled medical practices to reimagine workflows, including patient check-in. Now you can provide patients with the safety and convenience of a contactless check-in process from their home, the parking lot or your waiting room.

## Design Customized Patient Forms

We give you the ability to digitize any of your current paper forms or create completely new ones. Your digital forms map back to discreet database fields in your EHR and PM system, eliminating the need to scan forms or re-enter patient data from paper or PDF forms.

## Consent Management

Capture patient consent digitally for forms ranging from surgical consent to financial agreements and HIPAA forms. Determine triggering events to fully automate consent forms to be sent (email/portal) to patients for review and signature.

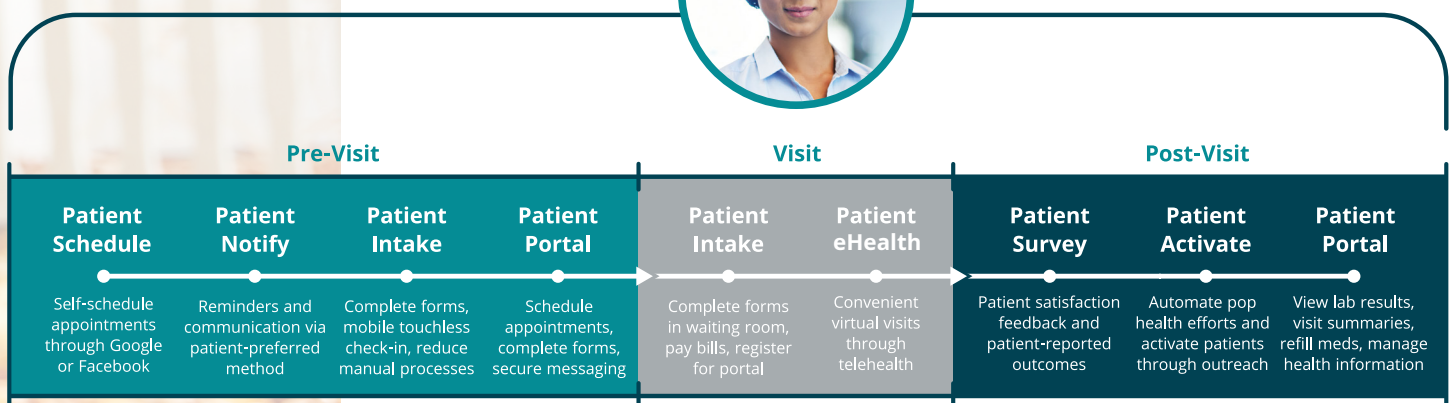
## Verify Insurance Eligibility

Eligibility verification can now be an automated component of your patient intake/registration process. Free staff from the burden of manually processing eligibility while increasing patient collections. *(Available 2021)*

## Collect Patient Payments

Patient payments can be automatically collected as part of your intake process. Automated eligibility verification at check-in or during scheduling allows patients to make payments that are accurate at check-in.

## The Patient Journey



Each Healthy Outcomes solution establishes a touchpoint in the patient journey before, during and after the provider visit.

# What Patients and Providers Say

“ It means a lot to me that I can fill out appointment forms and check-in when I want and where I want.

During COVID-19, I felt safe checking-in on my phone from the parking lot and avoiding the waiting room.

I registered for my practice's portal after completing my forms. Now I have 24/7 access to all my health info.

It's convenient that I can access all my intake forms, reminders and surveys right in my portal.”



“ Our staff is less stressed now that manual, repetitive tasks have been replaced with automated processes.

Portal adoption is increasing now that our intake process prompts patients to sign up.

Forms are compatible with all tablet devices - Apple, Android, or Windows.

An added convenience is patients being able to make payments as part of intake.”